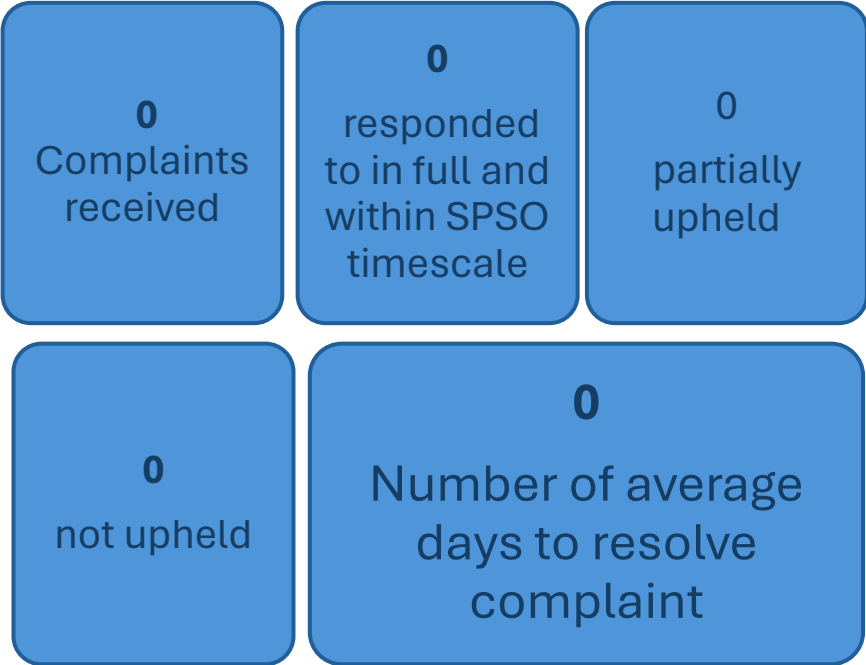
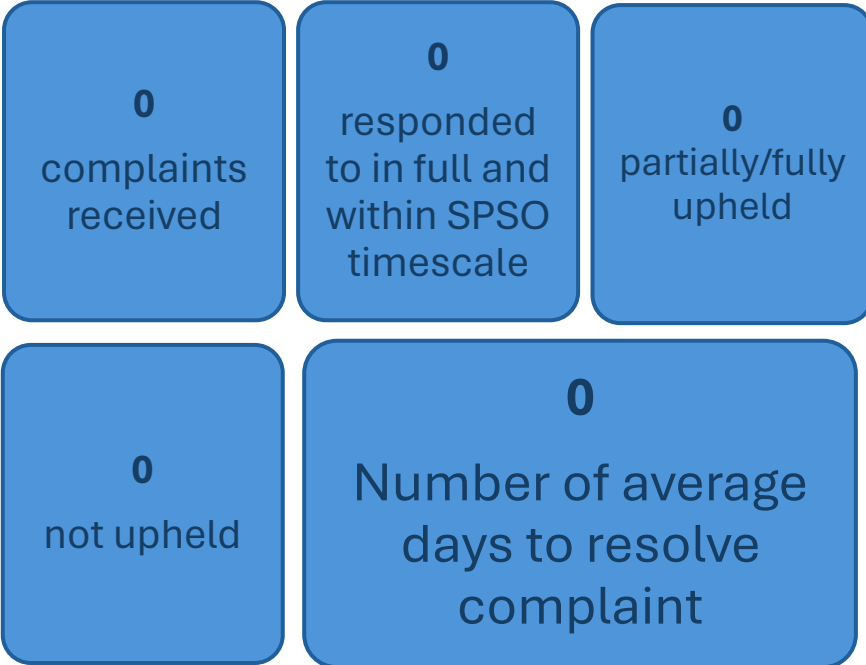


# Complaints from October – December 2023

## Stage 1 Complaints



## Stage 2 Complaints



**Scottish Public Service Ombudsman Timescales**

**Stage 1 – 5 working days**

**Stage 2 – 20 working days**