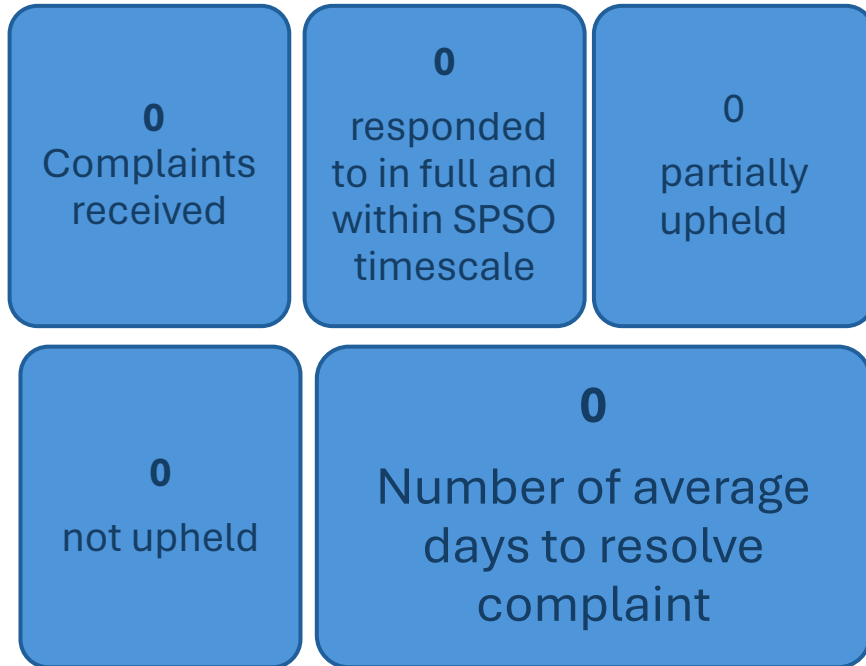


# Complaints from July – September 2023

## Stage 1 Complaints



## Stage 2 Complaints

**Scottish Public Service Ombudsman Timescales**

**Stage 1 –**  
5 working days

**Stage 2 –**  
20 working days

